

Functionality provided in the brochure is developed under Billetkontoret A/S and JTB GMT supervision in cooperation with the leading travel agencies.

TRAIN MODULE



'Train Module' in Travelwise.net is featured with:

- ✓ automated data loading from Amadeus PNRs;
- ✓ booking updates history and manual editing instruments;
- ✓ information extract to the customer documents: 'Invoice' and 'Itinerary';
- ✓ a range of statistical tools and potential development in the field according to users requests.

Specific Definitions

Label	Report element headline text. Can be edited and translated in: <i>Tools</i> → <i>Company Settings</i> → <i>Report Labels</i> .
Order (Booking)	A set of data to proceed with a customer booking request.
Product	Goods to be sold. Whatever becomes invoiced (segment, service) is related to exact product name and its settings. <ul style="list-style-type: none">✓ 'Products' list and settings are defined in: <i>Tools</i> → <i>Products</i>.✓ Any product can be selected as a train and linked to corresponding segment type in: <i>Tools</i> → <i>Company Settings</i> → <i>Products</i>: 'Rail' property.
Segment	Format, in which the service is treated in Order. Provides automated booking procedure (separate booking form; confirmation workflow support: status change, 'Supplier' and 'Customer' confirmations for majority of segment types; representation in documents issued for a customer).
Train	Service, which can be reserved in Amadeus or in any other external booking system and get loaded in Travelwise.net as a 'Train Segment' automatically or manually.

'Train Module' In Details

Booking	3
Automatically.....	3
Manually.....	5
Documents.....	7
Invoice.....	7
Itinerary.....	10
<i>Documents reports templates and related settings.</i>	
Appendix: PNR Data.....	12
<i>Highlighted train information used in the brochure examples.</i>	

Booking Automatically

Once PNR has been issued, it gets written in Travelwise.net database.
See the train information details in '**Appendix: PNR Data**' chapter.

To get train segment exported attach PNR to a certain Order:*(
the rest common functionality for trains is being implemented)

1. In the opened Order push 'Attach PNR' button ('Alt'+ 'A').
2. Insert PNR number and push 'OK' button (*Enter*).
3. Get the PNR attached and its segments transferred.

*See picture in page 4.

Useful Links

Order Creation

http://twwiki-new/doku.php/userdocs/travelwise/getting_started/order

PNR Segments

http://twwiki-new/doku.php/userdocs/travelwise/booking/pnr_segments

Customer Identification

http://twwiki-new/doku.php/userdocs/travelwise/booking/flight/customer_identification

Link PNR

http://twwiki-new/doku.php/userdocs/travelwise/getting_started/order/pnr_linked

For any additional information please contact Travelwise.net [helpdesk](#).

TW.NET SPB BK CPH TEST - [Order 555824]

File Search Order Invoice Reports Master Entry Finance Tools Window Help

No: 555824 Customer: James Krüss & Dwellers Created: 14.07.2013 10:32 by TT

Lead Passenger: Alt:

Group PNR Customer Ref: Order Type: default Brand: Billetkontoret A/S

Segments Finance Invoice Lines Passengers Tickets Vouchers JRP Int. Remarks Cancel. Conditions Documents History

az	ABC	No	PNR	Dep Time	Date From	Date To	Arr Time	City/Dep City	Arr City	Type	Service Name	Class	Status	Adt	Chd	In
		1	DOC78C	11:13	12.12.2013	12.12.2013	12:30	Mallorca	Soller	TRN	9023	W	OK	1	0	

Segment Lead: Supplier:

To attach PNR
follow 1 - 2 - 3.

Attach PNR

OK Close

PNR **1.** Attach Auto Segments Manual Segments

New HTL New TRF New S/S New PNR New HTL New TRF New S/S New Misc New Train New Car

Ready Search SPB BK CPH TEST 1.85.18.32919 Taliana Topolyanskaya

To open segment
double click it (Enter).

Attaching PNR with a Train Segment

For any additional information please contact Travelwise.net [helpdesk](#).

Booking Manually

See picture in page 6.

By converting auto train segment to manual:

'Order' form → open existing train segment → enable 'Manual' checkbox in the upper right corner of the segment form and save.

By booking from scratch:

'Order' form → 'Manual Segments': 'New PNR' button.

Complete 'PNREdit' form with all information about the booking including: *PNR number, passengers, train segments, train tickets and train relations (link between the route leg, passenger and ticket).*

To delete, i. e. to hide the segment from the booking list:

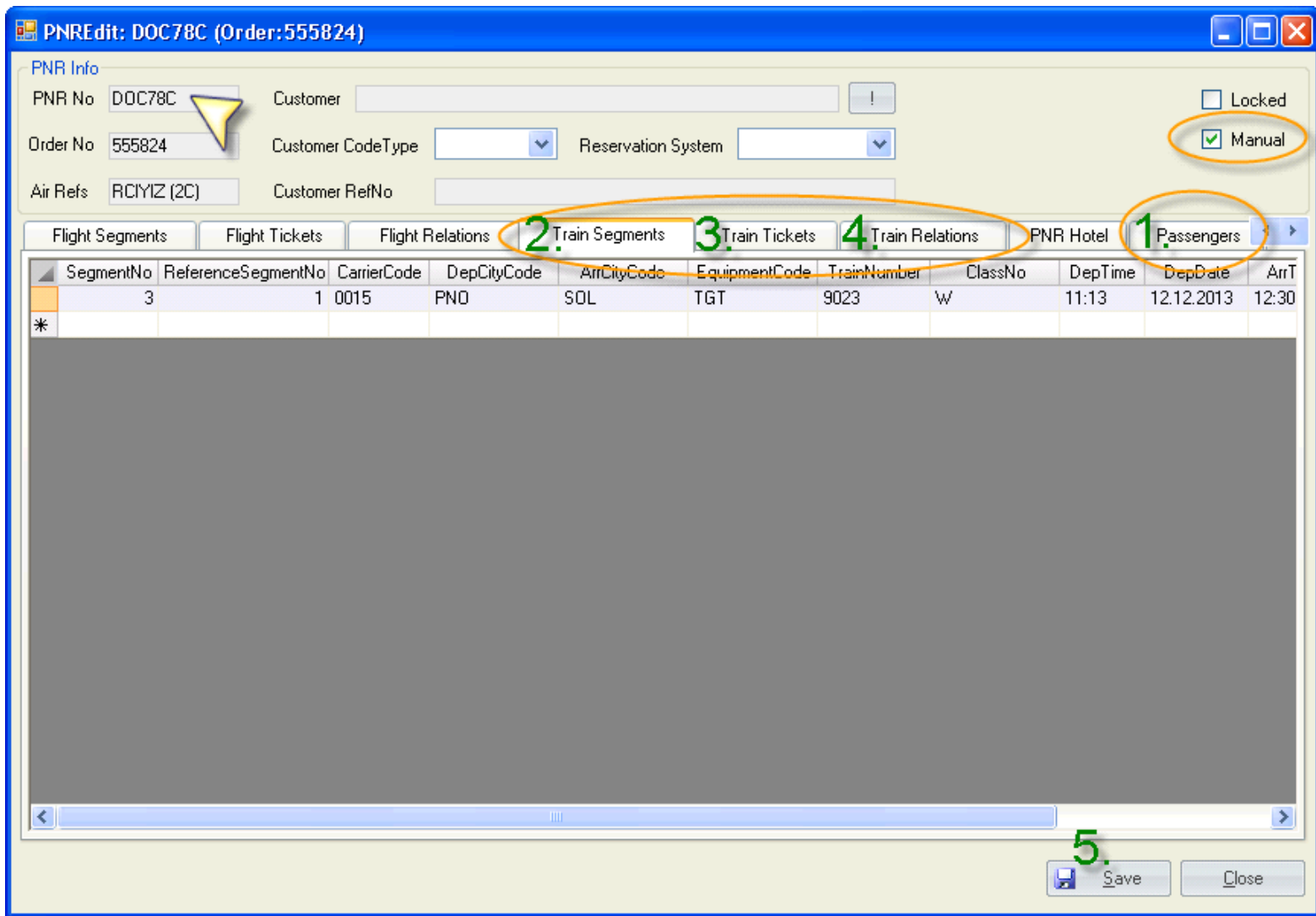
1. Select the segment and push 'Status' button (F3).
 2. Select 'OZ' to mark the segment as deleted.
- Repeat the same backwards to reactivate the segment again.

TIP

System checks if there are any existing passengers in the Order and prompts to import them in a newly created segment.

Note

Remember to enable 'Show OZ-segments' checkbox to see the deleted segments.



Editing Train Segment

For any additional information please contact Travelwise.net [helpdesk](#).

Invoice Report Template

**James Krüss & Dwellers**

Lobster Street, 115
1010 Heligoland, Tyskland

**Train segment full output
format defined in Company
Settings**

ArrivalCityName
ArrivalDate
ArrivalTime
CarrierNumber
Class
DepartureDate
DepartureTime
EquipmentCode
TrainNumber

FAKTURA NR:

DATO: 16.07.2013
ORDRE: 555824
Kunde ID: 36258
AFREJSE: 16.07.2013
BETALINGSBETINGELSE: Net kontant
BETALES SENEST: 17.07.2013

VORES MEDARBEJDER:

Tatiana Topolyanskaya,
email: twsupport@tumlare.com

SIDE: 1 af 1

Antal	Tekst	Pris	Total
1	Soller 12.12.2013 12:30 0015 W 12.12.2013 11:13 TGT 9023 Billetnummer: 495804912	62,00	62,00
Total i			62,00
Totalt med Moms DKK			62,00

DELTAGERE:

James/Kruss/Adt Mr

Issue invoices based on segments for:

- ✓ clear accounting and statistics control;
- ✓ standard report labels and line format.

Useful Links

✚ Invoice Issue

<http://twwiki->

[new/doku.php/userdocs/travelwise/documents_management/invoice](http://twwiki-new/doku.php/userdocs/travelwise/documents_management/invoice)

The screenshot displays the TW.NET SPB BK CPH TEST interface for Order 555824. The main window shows customer and invoice information. A table below lists invoice items:

#	Print	Units	Product	Supplier	Text	Doc.No.	Units	UnitPrice	Total
1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Train	1	Soller (ArrivalCityNam	495804912	1	62,00	62,0
2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					0		

A 'Document list (Order: 555824)' dialog box is open, showing radio button options: Flight, Train, Voucher, JRP, Manual Flight, Manual Train, and Ext Voucher/Ref. The 'Manual Train' option is selected and circled in orange. A speech bubble points to it with the text: 'Use 'Manual Train' ticket option when issue invoice without segments.'

Another speech bubble points to the 'Train' product in the table above with the text: 'Based on a Train Segment invoice line becomes generated automatically.'

For any additional information please contact Travelwise.net [helpdesk](#).

Invoice Line Format

Filter out which exact information among the transferred from PNR should be displayed for all invoices issued after the change:

Tools → Company Settings → Invoicing → InvoiceLineFormatTRN

The screenshot displays the TW.NET SPB BK CPH TEST application interface. The 'Tools' menu is highlighted, and the 'Company Settings' dialog box is open, showing the 'Settings' tab. The 'InvoiceLineFormatTRN' property is selected, and its value is '<ArrivalCityName> (ArrivalCityName)'. A callout box explains that this is a list of tags applied for the invoice line with clarifying delimiters in brackets. Another callout box shows a list of available tags for a 'train' invoice line, including '<ArrivalCityName>', '<ArrivalDate>', '<ArrivalTime>', '<CarrierNumber>', '<Class>', '<DepartureCityName>', '<DepartureDate>', '<DepartureTime>', '<EquipmentCode>', and '<TrainNumber>'.

For any additional information please contact Travelwise.net [helpdesk](#).

Itinerary Report Template

JAMES KRÜSS & DWELLERS

Lobster Street, 115, 1010 Heligoland, tatyamoto@tumlare.com

ITINERARY

Passenger(s):

James/Kruss/Adt Mr



четверг, 12 дек.

From: Mallorca

11:13

To: Soller

12:30

Train: 9023

Class: W

Ticket: 495804912, 495804912

Booking Nummer :

555824,DOC78C

What do I do in case of problems?

We have done our utmost to ensure the quality of your trip. But occasionally misunderstandings and errors might happen. If problems do occur, please contact...

Itinerary can be issued based on a segment only.

See the details: http://twwiki-new/doku.php/userdocs/travelwise/documents_management/itinerary

Train Labels In Itinerary

The screenshot shows the 'Company Settings' application window with the 'Report Labels' tab selected. The 'Report type' is set to 'Itinerary' and the 'Language' is 'Danish'. The 'Translation name' is 'BK CPH Translation1'. The table below lists various labels and their descriptions.

Name	Text	Description
DetailsSegmentTrainArrivalCityName	To:	
DetailsSegmentTrainArrivalDate	Arr. Date:	
DetailsSegmentTrainClass	Class:	
DetailsSegmentTrainDepartureCityName	From:	
DetailsSegmentTrainDepartureDate	Dep. Date:	
DetailsSegmentTrainStatus	Status:	
DetailsSegmentTrainTicketNumbers	Ticket:	
DetailsSegmentTrainTrainNumber	Train:	
DetailsSegmentTransferArrFlightNo	Arrival Flight no:	
DetailsSegmentTransferArrivalTitle	Arriving	
DetailsSegmentTransferCodeCaption	TRF	
DetailsSegmentTransferDepartureTitle	Departing	
DetailsSegmentTransferDepFlightNo	Departure Flight no.:	
DetailsSegmentTransferPassengersCou	No. of persons:	
DetailsSegmentTransferProblemsRemar		
DetailsSegmentTransferProblemsRemar	We have done our utmost to ensure the	
DetailsSegmentTransferProblemsRemar	What do I do in case of problems?	
DetailsSegmentTransferRemarkText		sdfg
DetailsSegmentTransferRemarkTitle	Tid:	
DetailsSegmentTransferTBARemark	To be advised	

For any additional information please contact Travelwise.net [helpdesk](#).

Train Information Used In The Brochure Examples

Full PNR Text

AIR-BLK207;RA;;;233;0500030721;GW3348196;001001
 AMDR0500081684;1/1;
 GW3348133;GW3348196
 MUC1A
 DOC78C004;3030;PARA13447;20233430;PARA13447;20233430;PA
 RA13447;20233430;PARA13447;20233430;;;;;;;;;;;;;2C
 RCIYIZ
 A-SNCF;2C 0087
 B-R/TICKET
 C-7906/ 0000SF2C-9330DSSU- - --
 D-120529;120605;120605
 RBK1;0087;;TOTO
**RSE001;003;001;0015;FRPNO;NORD;GBSOL;ST-
 PANCRAS;TGT; 009023;W-
 BX;12DEC2013;1113;12DEC2013;1230
 RTKINT;2;001;PR;T;TP;IV;495804912;12DEC2012;00104080
 ;FP-CK+EUR+62.00;RS1
 RPAKRUSS/JAMES MR
**I-001;01KRUSS/JAMES MR;;AP01.53.45.93.30//JTB
 YUKIYO//MYM;;
 ENDX****

001- reference segment number

003- segment number

0015 – carrier code

PNO – departure city code

SOL – arrival city code

TGT – equipment code

9023- train number

W – class

12DEC2013 – departure date

1113 – departure time

12DEC2013 – arrival date

1230 – arrival time

495804912- ticket number

CK – payment type

EUR – fare amount currency code

62.00 – fare amount

001- passenger relation to segment reference number

01 – passenger number

KRUSS – last name

JAMES – first name

MR-title